

ALPEVISION GENERAL INFORMATION

Version 1.3 (Mar 27, 2025)

GENERAL CONDITIONS

(Integral part of the Terms of Use and Sale)

These conditions govern the use of www.alpevision.com and www.alpevision.shop sites, including the relationships between registered users, the D.T.R.T. Group of Perin Alessandro and third-party Vendors. By accepting these conditions, you declare that you have read, understood and approved them in full. General Conditions, i.e. synthetic or "broadly outlined", which are part of the conditions of Use and Sale.

1. DEFINITIONS

1. **Online Use and Sale Agreement:** agreement between the Group, Seller and Buyer for the purchase and sale of goods or services through electronic means.

2. **Buyer:** user who makes a purchase, classified as:

- **User "A":** private consumer (Consumer). At the moment there is no membership in Alpevision Network or the possibility of purchasing on www.alpevision.shop.
- **User "B":** professional with VAT/VAT number.

3. **Seller:** a person who offers goods or services on the Group's websites as part of a commercial or professional activity.

4. **Group:** D.T.R.T. di Perin Alessandro, manager of the www.alpevision.com and www.alpevision.shop sites.

5. **User/Member:** anyone who accesses the sites, including through registration or participation in the ALPEVISION Network.

2. SUBJECT MATTER OF THE CONTRACT

The Group provides:

- Software and web platforms to facilitate transactions between Sellers and Buyers.
- Tools for registration and access to exclusive services for members of the ALPEVISION Network, with the possibility of certification by NFC code and/or card.

The goods and services offered are detailed in the product sheets and/or descriptions on the sites.

3. REGISTRATION AND SUBSCRIPTION TO THE SERVICES

- **Creating an account:**

- Free for www.alpevision.shop.

- Free on www.alpevision.com, but subject to a one-time payment for "B" (professional) Users who wish to appear on the map and possibly obtain the NFC card with their identification code.

- This payment is used to support the costs of managing the network and the possible sending of the NFC card, and can be requested on www.alpevision.com, www.alpevision.shop or via link in the registration emails.

- **ALPEVISION Network users:**

- "B" Users receive the **ALPEVISION NETWORK MEMBER CARD**, a card with a unique NFC code. If they only have the VIRTUAL CARD, this is a pure and simple online identification number useful for the system to identify the User or Purchaser, but does not entail any rights and/or duties on the part of the Group.

- This card identifies the holder as a professional user and as an ALPEVISION Service Point, if the geolocation coordinates have also been provided for take-off, landing and related operations.

- The card must be kept with care and will allow access to future sites and services.

- Registration to the network authorizes the publication of the User's data on the public map of www.alpevision.com visible to all.

The user is responsible for the veracity of the data provided and for the protection of the access credentials and the NFC card, which must not be transferred to third parties and necessarily validated with the procedure of communication of part of the code once received, or of communication of the three numbers following the sign _ after his identifier to be communicated through the email with which he registered to network@alpevision.com

4. CONCLUSION OF THE CONTRACT

The contract is considered to have been finalized upon confirmation by the Seller, sent by e-mail with the customer's details and VAT number.

- If user "B" specifies "**NO SERVICE POINT**" in the description of his activity, he will only have access to www.alpevision.shop services, but will not receive the card or be visible on the map. In the registration form, only the first and last point must be clicked.
- If the VAT number provided is incorrect, false or invalid, the customer may be excluded from the services.
 - If the card, both as a **VIRTUAL CARD** and as a physical NFC card of the **ALPEVISION NETWORK** for **ALPEVISION NETWORK MEMBERS**, is not validated by the payment required for the Validation itself, it may not be considered valid and lead to exclusion from the network and the system.

5. PAYMENTS

- Secure electronic payments **via third-party platforms** are accepted.
- The payment for registration to the ALPEVISION Network is a one-off payment and does not involve any subscription.

6. DELIVERY

- Delivery times vary from **1 to 31 working days**.
- Any delays will be communicated by email.
- The buyer is responsible for verifying the goods received.
 - Physical cards can take up to two months to ship.

7. RIGHT OF WITHDRAWAL

- **Applicable only to "A" Users** (consumers), with a withdrawal period of **14 days**.
- **Exclusions:** personalized products, digital goods downloaded and/or usable online.
- To exercise the right of withdrawal, the user must send an email with the subject:
 - **"SURNAME + COM UNSUBSCRIBE"** to unsubscribe@alpevision.com for ALPEVISION NETWORK.
 - **"SURNAME + SHOP UNSUBSCRIBE"** shop_unsubscribe@alpevision.shop for ALPEVISION SHOP.

8. WARRANTIES

- **Legal warranty:**
- Applicable to "A" Users according to the Consumer Code.
- **Excluded** for "B" Users and for products purchased directly or through Third Party Vendors.
- **Service requests:**
- To ALPEVISION.COM: write to **alpevision@alpevision.com**.
- For ALPEVISION. SHOP: write to **returns@alpevision.shop**.

9. LIMITATIONS OF LIABILITY

The Group **is not responsible** for:

- Malfunctions of telematic systems beyond its control.
- Misuse of products by users.
- Disputes between Buyers and Third Party Manufacturers/Sellers.
- Temporary or permanent blackout of sites.
 - Requests for compensation of cards and cards.

10. INTELLECTUAL PROPERTY AND TRADEMARKS

- All content and trademarks on the sites are **the exclusive property** of the Group and/or Perin Alessandro.
- Reproduction , **modification or distribution without written permission** is prohibited.

11. WWW.ALPEVISION.SHOP PRODUCT INFORMATION

- **Age-restricted products:** intended for adults.
- **EU warranty:** 2 years for "A" users.
- **GPSR compliance:** the Group ensures that products intended for consumers comply with EU regulations.

- For safety reports, write to **info@alpevision.shop** or the address:

Via Ippolito Nievo 19, 36015 Schio (VI), Italy.

12. PRIVACY AND DATA PROTECTION

Data processing is carried out in accordance with the **GDPR** and current regulations, as specified in the Privacy Policy.

13. DISPUTE RESOLUTION

- Users can use the **ODR procedure** for cross-border disputes.
- **Place of jurisdiction:**
- **Users "A"**: court of the place of residence.
- **Users "B"**: court of the Seller's registered office.

14. CHANGES AND UPDATES

The Group reserves the right to **change** the conditions at any time. New versions will be published online. The previous ones could remain available online for a further time.

END